

Annual Report  
April 2020 to March 2021 for  
Costessey Town Council  
From  
The QUBE & CYP

## **Overview**

The project/s were closed during March 2020 due to the Covid-19 situation. In May we began making Welfare checks via phone and informing our members of the virtual club/s we intended to open.

## **The Project**

We opened our first session on the 4<sup>th</sup> of May for staff training at CYP and the following week for The QUBE. Prior to this appropriate policies and procedures were written and put in place to support our intended virtual youth work. Hannah and I divided the work into project areas (Hannah for the QUBE and myself CYP) this was to create a central point of contact for that area/club members. We began making welfare checks via phone calls, informing parents and members of our intended virtual youth club – to open every other week for each area. We then sent via email all the relevant document for young people to join us. The CYP project has contacted 34 members and The QUBE 35 members during the past year. Some members needed further support which was recorded appropriately. We have core groups for each project which attend most sessions although we did have feedback it was hard to remember which week was their club. When it came to the summer holidays, we delivered 2 extra sessions which we invited members of both club to, this was to ensure there was still some support during this testing year if needed, as some people were not able to get out much for various reasons. It worked well and gave the opportunity for both groups to mix so we continued to invite all members every session from September onwards. During the year we delivered 37 sessions (2 of these were to staff only & 2 in the summer). Our services through youth club have been accessed a total 224 times,

this does not include any additional support required by an individual or their family.

During the year we have also provided our members with positive activities packs, to do at home and show at youth club. These were hand delivered to each member and our staff and have had a positive impact on peoples wellbeing.

Kerry Johnson

Project Lead Worker

KJ Youth Work Services